

Quality Policy.

Seargin's primary goal is to offer recruitment and outsourcing of IT services that meet the needs and expectations of our Customers and guarantee their full satisfaction. This is the way to gain our Customer's trust, earn reputation as a reliable partner, strengthen our position in the market and ensure development of our company.

The management board makes every effort to ensure that our services:

- satisfy or even exceed our Customers' expectations,
- are consistent with applicable legal regulations and other requirements,
- give our Customers full satisfaction with the cooperation.

Our goals are pursued through:

- monitoring the needs of our Customers and keeping up with their growing requirements,
- full involvement of top management and all the employees in achieving our quality objectives,
- providing professional and effective customer service,
- consistent HR policy – by defining employees' competences and rights and by ensuring comfortable work environment and access to opportunities for self-fulfilment and development,
- providing adequate resources and infrastructure to achieve compliance with Customers' expectations and legal requirements,
- continuous improvement of quality and competitiveness of our services,
- careful selection of suppliers who meet our quality requirements,
- maintaining and continuous improvement of the quality management system compliant with PN-EN ISO 9001:2015.

The Management Board strives to provide the highest quality services.

The Quality Policy is known to and complied with by all employees.

Gdańsk, 2021-12-06



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President of the Management
Board